Privacy and Personal Data Protection

Policy Effective from: November 11, 2026

This policy explains what personal data is collected by the website https://www.conis.hr/, for what purposes, how long we retain it, and what rights you have.

1. Data Controller

CONIS poslovne usluge d. o. o., Rizzijeva ulica – Via Lodovico Rizzi 34, 52100 Pula, OIB: 08080982531

Email for data protection inquiries: conis@conis.hr

2. What data we collect and why

Contact form. When you submit an inquiry, we process the data you provide: your full name, company name, email address, phone number, and the content of your message. We use this information exclusively to respond to your inquiry and prepare a quote.

Technical server logs. During each visit, the server hosting the website automatically records technical data: IP address, access time, browser type, and the requested page. These logs are used to ensure the secure and proper functioning of the website. Retention period: 90 days, after which the logs are automatically deleted.

Map (OpenStreetMap). We use an OpenStreetMap map to display our office location. When the map loads, your browser connects to the OpenStreetMap Foundation's servers, transmitting your IP address in the process. The Foundation is based in the United Kingdom, for which the European Commission has issued an adequacy decision regarding data protection.

Fonts. Fonts are loaded from our server; therefore, no data is transferred to third parties.

3. Legal basis for processing

- **Contact form:** taking steps at your request prior to entering into a contract (Art. 6, para. 1, point (b) of the General Data Protection Regulation), as well as your consent provided by checking the box in the form (Art. 6, para. 1, point (a)).
- **Technical logs and map:** our legitimate interest in the secure operation of the website and the display of the office location (Art. 6, para. 1, point (f)).

4. Retention period

Data provided in inquiries is retained until the inquiry has been addressed, for a maximum of 12 months. Should a business relationship be established, the data will be retained in accordance with the contract and legal obligations.

5. Data recipients

We do not sell your data, nor do we use it for marketing purposes. Access is granted only to service providers who process the data on our behalf, subject to a data processing agreement:

- Web hosting and email service provider: Plus Hosting

6. Cookies

This website does not use cookies for tracking, advertising, or analytics.

7. Your Rights

At any time, you have the right to:

- Access your data and obtain a copy thereof
- Correct inaccurate data
- Request the deletion of your data
- Restrict the processing of your data
- Object to processing based on legitimate interests
- Request data portability
- Withdraw your consent (without affecting the lawfulness of processing based on consent prior to its withdrawal)

You may submit your request to conis@conis.hr. We will respond within 30 days at the latest.

If you believe that your data has been processed in violation of applicable regulations, you have the right to lodge a complaint with the Croatian Personal Data Protection Agency (AZOP) via email at azop@azop.hr or through their website at www.azop.hr.

8. Policy Updates

We may update this policy from time to time. The current version is always available on this page, with its effective date indicated at the top.